



Our Guarantees

New Benefits - Six time use Guarantee

"If a member uses one or more of their benefits 6 times in a year and doesn't save as much as they paid for their annual membership, NBI will refund the member their entire membership fee."

New Benefits - 30 Day Money Back Guarantee

"If a member is not satisfied with their membership within the first 30 days after purchase, we issue a 100% refund."

Galaxy - Guarantee of Savings using the Physician Visit Benefit

"If the member properly uses the Galaxy Health Physician Visit program and doesn't receive a discount at the provider's office, New Benefits will contact the provider on behalf of the member. If there is an issue concerning the discounted amount, New Benefits will reimburse the member."

Coast To Coast Vision - Lowest Price Guarantee

"If a member finds a lower retail price on the exact same pair of frames and lenses within 30 days of purchase, the difference is cheerfully refunded."

Coast To Coast Vision - 100% Satisfaction Guarantee

"If for any reason a member is not satisfied with the merchandise they purchased using Coast To Coast Vision, the merchandise may be returned within 30 days for exchange or full refund."

Mail Order Pharmacy Program - \$5.00 Guarantee over Retail

"If a member finds a lower retail price at their local pharmacy, New Benefits will verify the price and beat it by \$5.00 provided the medication is priced at \$10.00 or more."

