

Cut card along line and fold in the middle.



To locate a provider or for questions call 1-800-800-7616 or visit www.locateproviders.com.

Mail Order Prescriptions.....1-877-839-8121

Pharmacists: For additional information or assistance please call the Help Desk at **877-448-6182**.

HEALTHTRANS

THIS IS NOT INSURANCE.
Payment must be made at the time of service.

Dear Member,

We are delighted to welcome you to our premier pharmacy benefits program! You can enjoy saving on your prescription drug needs immediately by using your new pharmacy card at participating local pharmacies and through the mail order service. Please keep in mind that your membership is **NOT** insurance, so it is simple and easy to use. There are no health restrictions or paperwork. You can use the card immediately and as many times as needed. When you present your card to a participating provider, you will receive a discount at the time of purchase.

NEIGHBORHOOD PHARMACY 800-800-7616

Obtain the lowest price on short-term acute care prescription drugs. Use your card at participating chain and independent pharmacies nationwide.

Save on your out-of-pocket expenses. Discounts range from 10% to 60% on most medications.

Receive the lowest price in the store, on that day, regardless of promotions and discounts.

BENEFIT DETAILS

1. Find a pharmacy near you by calling Member Services at **800-800-7616**, Monday through Friday, 7 a.m. to 7 p.m. and Saturday, 8 a.m. to 5 p.m. Central Time, or checking our website at www.rxpricequotes.com.
2. Present your pharmacy card along with your prescriptions to the pharmacist. The pharmacy computer system will compare our contracted discount price with the pharmacy's retail price when the prescription is processed. You pay the lower of the two prices directly to the pharmacy at the point of sale.
3. Do not call the pharmacy for price quotes. Prices may change from day to day and they cannot be given over the telephone. Visit www.rxpricequotes.com to look up drug prices by location.
4. If your pharmacy happens to be selling any maintenance medications prescribed to treat on-going ailments, such as high blood pressure or arthritis, for less than the contracted price, you will receive the pharmacy's best price.
5. If you experience any difficulties in using the pharmacy program, please call or ask the pharmacist to call our Member Services department at the number located on the back of your pharmacy card.

MAIL ORDER PRESCRIPTIONS 877-839-8121

Maximize your savings on maintenance medications.

Save an average of 10% below AARP's prices and beat the lowest retail pharmacy price by \$5.00 on medications priced \$10.00 or more with no postage or dispensing fees.

Feel comfortable knowing that a 7-point quality assurance test is performed before mailing.

Pharmacy discounts are not insurance, and not intended as a substitute for insurance.

BENEFIT DETAILS

1. Call **877-839-8121**, Monday through Friday, 8a.m. to 6 p.m. Central Time. For price quotes, initial orders, and re-orders, give the service representative the name, strength, and quantity of the medication(s).
2. Price quotes are valid for one-time use only and expire after 30 days. HealthTrans Internet and phone-automated refill service will automatically refill your order at the existing price of your medication, so **please call and ask for a price quote before each order.**
Note: After they expire, quotes are subject to change without notice.
3. You must return a Patient Profile Form (completely filled out), a valid doctor's prescription, and credit card information to: Mail Order Prescription Plan, P.O. Box 4057, Greenwood Village, CO 80155-4057. You may download the Patient Profile Form from www.rxpricequotes.com/form2.
4. Orders are shipped within 48 hours of receipt of payment via First Class Mail or UPS Ground, based on the contents of the package. Special shipping arrangements can be made for an additional fee. Check with a service representative for more information.
5. Orders are automatically filled using generic medication, unless prescription specifies "brand necessary" or the member requests "brand".
6. Prescriptions faxed by physicians will automatically be filled and charged to your credit card on file should this be your preferred method of payment. When faxing prescriptions, physicians must include your member identification number on all communications.
7. HealthTrans Rx cannot hold prescriptions to be filled at a later point in time, so please send in your prescriptions when you are ready to place your order.
8. Prescriptions cannot be filled or refilled once they have expired. Most prescriptions expire one year from the date written. Prescriptions for controlled medications expire 6 months from the date written. Class II prescriptions expire 7 days from the date written. Please call for more information regarding ordering controlled medications.
9. Insulin and diabetic testing supplies are sold as over-the-counter (OTC) medications. Insulin may be purchased through the mail; however, a doctor's prescription is required. Insulin and diabetic supplies do not qualify for the low price guarantee due to their OTC status.
10. Return Policy: **Medications cannot be returned for any reason.** Once an order has been shipped, we are unable to reuse or resell the items.

WE MUST HAVE A COMPLETED PATIENT PROFILE ON FILE BEFORE PROCESSING ORDERS, APPLYING PRICE QUOTES TO ORDERS, OR GIVING YOU THE "BEST PRICE GUARANTEE".